



Step into the future of business communications with PBXact



Cost savings, efficiencies, streamlined organization communication, and automation. All for about half the cost of a traditional business PBX and all customized to suit your unique business needs.

Schmooze[®]
Schmooze Com Inc.



Schmooze Com

Simplifying the Corporate Phone System

We are Schmoozecom, creators of the PBXact phone system and PBXtended hosted PBX. We specialize in simplifying unified communications systems that integrate seamlessly into your business. We provide complete voice solutions for SMB and call centers environments.

Our goal is to provide you with a powerful, intelligent, easy to use phone system. We focus heavily on usability and industry leading innovation. We build voice control intelligence into every system we manufacture. We pride ourselves on post sales technical support and stand behind our systems 100%.



PBXact

Rock Solid Stability

With the PBXact business telephone system , you get all the standard features of a traditional PBX, with a set of unique features that enables your business to step into the future.



PBXACT FEATURES

■ Visual Voicemail

Visual Voicemail gives you a whole new way of interacting with your voicemails by giving you a graphical look of all your new and saved voicemails and allowing you to pick which voicemails you want to listen, delete or move. This feature gives you a visual of each voicemail by showing you the Caller ID Name and Number of each message for fast quickly moving through all your messages to find that one voicemail!

■ Phone Applications

Say NO to feature codes and hard to remember sequences of key presses! Phone applications let you intuitively control your phone calls and are included on every phone and every PBXact system. Our easy-to-use applications give you: visual voicemail, do-not-disturb, parked calls, intercom, groups, transfer-to-voicemail, call forward, day/night mode and away statuses.

■ Computer Desktop Integration

XactView is a desktop application that allows you to interact with your phone system like never before. With a click of your mouse, you have complete control over all phone calls and the ability to see which coworkers are on the phone and who they are on with.

■ Custom Interactive Voice Response (IVR) Auto Attendants

Auto Attendants allow you to direct your customers to various parts of your organizations through easy to use push button menus. You can even have different menus for different times of the day, such as open hours or closed hours.

■ Speech Recognition IVR's

Voice Controlled Auto Attendants allow you to direct your customers to various parts of your organizations through easy to use push button menus. You can even have different menus for different times of the day, such as open hours or closed hours.

■ Dial by Name Company Directory

Empowers your customers to find people in your organization easily and connect directly to their extension.

■ Speech Recognition Company Directory

Voice Controlled Company Directory empowers your customers to find people in your organization easily and connect directly to their extension.

■ Voicemail-to-Email

Receive your voicemail messages in your email box and play them over your computer speakers.

■ Blast Groups

Allows groups of people in your organization to be grouped together to form customer service teams.

■ Find-Me-Follow-Me

Allows you to simultaneously ring desk extensions, cell phones, and other phones. Imagine the freedom of being able to accept phone calls anywhere and everywhere.

■ Support for Analog, Digital and IP Phone Lines

Support for analog voice lines, T1s, PRI's, and VoIP-based carriers. PRI and VoIP based services allow you to have multiple DID's (Direct-Inward-Dial) numbers that you can utilize to give employees direct numbers without the cost of having direct lines for each employee.

■ Telecommuter Support

Allows remote employees to make phone calls through your PBX over the Internet from anywhere.

■ Software-Based Phone Support

With PBXact, you can have a phone on the computer screen. With a simple computer headset, you can make and receive calls as if you had a handset phone on your desk. Great for customer service teams to reduce the cost of handset hardware or on-the-go employees with laptop computers.

■ Paging and Intercom

Support for group paging through your telephone handsets or integration through your overhead paging system. Two-way intercom between phones.

■ Multiple Conference Bridges

Allow groups of people to communicate in one group setting from anywhere.

■ Automated Outbound Dialing Campaigns

Upload list of numbers and have your PBXact system call everyone and distribute the call depending on answer/no answer/voicemail.

■ Pinsets and Account Code Dialing

Track and limit calls on the system with Pinsets.

■ Call Queue and ACD reports

Setup multiple queues for calls and see reports detailing wait times, call times, drops and more.

■ Link Multiple Office Branches

Reduce phone bills by using the power of the Internet or your dedicated point-to-point or frame relay network. Make inter-office phone calls without per-minute charges.

■ Automatic Remote Backup for Disaster Recovery

Your PBX is automatically backed up on a central server every night. If something goes wrong, we can have you up and running with a previous configuration in a matter of hours.

■ Plus All the Standard Advanced Features You Expect From a PBX

Caller-ID, call forward, call forward busy, call forward no answer, call waiting, call pickup, do not disturb, call tracing, and much more.





<http://pbxact.com>

Certified Reseller

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