



# Blacklist

## User Guide

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### Overview

The Blacklist module allows you to have a list of numbers that will be blacklisted by the PBX. If a caller calls from one of those phone numbers they will hear the message "The number you have dialed is not in service. Please check the number and try again."

## Logging In

- Log into the Blacklist module and you should see a screen like this. On the top will be a list of all numbers that are currently blacklisted. You can edit or delete entries and add new ones.

### Blacklist entries

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Number/CallerID	Description		
9209991234	Telemarkter	<a href="#">Delete</a>	<a href="#">Edit</a>

### Add or replace entry

---

Number/CallerID: ?

Description: ?

Block Unknown/Blocked Caller ID: ? ☐

Submit Changes

## Blacklisting a Number

- To blacklist a number, simply provide the following information.
  - Number**- Define the number that you want to blacklist. In our example this is 9208861234.
  - Description**- Here we give this entry a name such as "Ex Stalker Employee John."

## Add or replace entry

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Number/CallerID: ?

9208861234

Description: ?

Ex Stalker Employee Job

- Do not forget to press the Submit button when done to save your new entry.

Submit Changes

## Blocking Unkown Caller ID Calls

- You can also optionally decide to block all calls that come to your system with a blocked Caller ID.
- To do this click on the option “Block UnKown/Blocked Caller ID” and press the Submit button.

Block Unknown/Blocked Caller ID: ? ☒

Submit Changes

- Now if someone calls you from a blocked caller ID, they will be told your number is not in service.

## Feature Codes to Block Numbers

- You can also blacklist any number using feature codes. If you log into the Feature Code module you will see the actual feature codes defined for Blacklist. Below is what the default settings are.

### Blacklist

Blacklist a number

\*30

Blacklist the last caller

\*32

Remove a number from the blacklist

\*31

- Dialing \*30 will prompt you to enter the phone number we want to blacklist.
- Dialing \*32 will blacklist the last number that dialed your phone based on the Caller ID of the number that called you.
- Dialing \*31 will prompt you to enter a phone number to be removed from the blacklist.



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