

# Grandstream Gateways & ATA's

HT-286, 502, 503, 701, 702, 704, GWX-4008 & 4004  
Admin Guide



**Schmooze**<sup>®</sup>

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## Chapters

- ▶ Find the IP Address
- ▶ Find the MAC Address
- ▶ Set the Configuration Server
- ▶ Reset to Factory Defaults

### Find the IP Address

#### Quick Steps

1. Lift the handset of the phone connected to your ATA, Dial \*\*\* to initiate the IVR Menu
2. Wait to be instructed to enter your command.
3. Dial 02 and the IP address will be played to you.

### Find the MAC Address

#### Quick Steps

1. Find the IP Address of the device and open a web browser to the IP address of the device.
2. Login with the device admin password. Default factory password is admin.



**Grandstream Device Configuration**

Password

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3. On the main page you can see the MAC address.

**Grandstream Device Configuration**

**MAC Address:** WAN-- 00:00:00:00:00:00 LAN-- 00:00:00:00:00:00 ( Device MAC)  
**WAN IP Address:** 10.10.0.241  
**Product Model:** HT-502 V1.2A  
**Software Version:** Program -- 1.0.7.6 Bootloader -- 1.0.0.15 Core -- 1.0.7.1 Base -- 1.0.7.6  
 CPE -- 1.0.1.19  
**System Up Time:** 09:06:40 up 7 days  
**PPPoE Link Up:** Disabled  
**NAT:**  
**Port Status:**

| Port  | Hook    | Registration | DND | Forward | Busy Forward | Delayed Forward |
|-------|---------|--------------|-----|---------|--------------|-----------------|
| FXS 1 | On Hook | Registered   | No  |         |              |                 |
| FXS 2 | On Hook | Registered   | No  |         |              |                 |

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## Set the Configuration Server

### Quick Steps

1. Find the IP address of the device and open a web browser to the IP address.
2. Login with the device admin password. Default factory password is admin

**Grandstream Device Configuration**

Password

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3. Click on the “Advanced Settings” option at the top.

**Grandstream Device Configuration**

**STATUS** **BASIC SETTINGS** **ADVANCED SETTINGS** **PROFILE 1** **PROFILE 2** **FXS PORTS**

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| FXS 2 | On Hook | Registered   | No  |         |              |                 |

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4. Define the Config server path to your PBX. Generally this would be the IP address such as 10.10.0.1, used in our example. Press the “Save” button at the bottom.

**Grandstream Device Configuration**

**STATUS** **BASIC SETTINGS** **ADVANCED SETTINGS** **PROFILE 1** **PROFILE 2** **FXS PORTS**

**Admin Password:**  (purposely not displayed for security protection)  
**Layer 3 QoS:**  (Diff-Serv or Precedence value)  
**Layer 2 QoS:** 802.1Q/VLAN Tag  802.1p priority value  (0-7)  
802.1p priority value (NATed traffic)  (0-7)  
**STUN server is :**  (URI or IP:port)  
**Keep-alive Interval:**  (in seconds, default 20 seconds)  
**Use STUN to detect network connectivity:**  No  
 Yes, total STUN response misses  to restart DHCP (minimum=3)  
**Firmware Upgrade and Provisioning:** Upgrade Via  TFTP  HTTP  HTTPS  
Firmware Server Path:   
Config Server Path:

## Reset to Factory Defaults

### Quick Steps

1. Lift the handset of the phone connected to your ATA, Dial \*\*\* to initiate the IVR menu.
2. Wait to be instructed to enter your command.
3. Dial 73738 and press “1” to confirm, when prompted.



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