# Grandstream GXV

GXV3662HD, 3662FHD Admin Guide



## **Chapters**

- How to Find the IP Address
- How to Find the MAC Address
- How to Set the Configuration Server
- How to Restore Factory Default

## How to Find the IP Address

#### **Quick Steps**

- 1. With the device connected via Ethernet cable, click on the link below to download and install the free GSurf\_Pro software from the Grandstream website. http://www.grandstream.com/products/tools/surveillance/GS\_Search.zip
- 2. Click the "Search" button and the detected devices will appear in the Output field.

Index	Model	Version	Device Name	IP	HTTP Port	RTSP Port	MAC
1	IPCAMERA 3662HD	1.0.4.43	GXV3662HD	10.10.0.1	80	554	00:0B:82:41:68:4E
		C	Search		Add		
IP Ad	dress Configuration		$\smile$	Wifi Configura	tion		L
		Old IP					
		🔲 Use	e DHCP				
		New IF			Ping		
		Sub ne	t mask				
		Gate v	vay				
			_				
		Mo	odify IP				

3. The IP Address for this device will display in the IP column.

## How to Find the MAC Address

#### **Quick Steps**

1. Once the device is detected using the GSurf\_Pro software, double click the device. Your browser will automatically open and link to the device IP and the web configuration page.

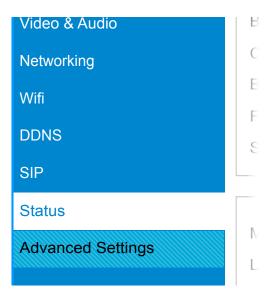
Index	Model	Version	Device Name	IP	HTTP Port	RTSP Port	MAC
1	IPCAMERA 3662HD	1.0.4.43	GXV3662HD	10.10.0.1	80	554	00:0B:82:41:68:4E

2. From the home page, click on "Configuration" at the bottom left. The default username is "admin" and the default password is "admin".



The server http://10.10.0.1 requires a username and password.									
User Name:	admin								
Password:	•••••								
	Cancel Log In								

3. Under Basic Settings on the left, click "Status".



4. The MAC Address will display under Network Status.

ome	System Statistics	
	Product Model:	GXV3662HD
sic Settings	Hardware Version:	V0.4B
stem	Part Number:	9670000904B
deo & Audio	Bootloader Version:	1.0.0.0
etworking	Core Version:	1.0.4.2
ifi	Base Version:	1.0.4.38
 DNS	Firmware Version:	1.0.4.38
	System Up Time Since:	3 hours 31 minutes
Р	Network Status	
atus		
Ivanced Settings	MAC Address:	00:0B:82:41:68:4E
	LAN IP Address:	10.4.0.159
	LAN Subnet Mask:	255.255.255.0
	LAN Default Gateway:	10.4.0.254
	PPPoE IP Address:	0.0.0.0
	PPPoE Status:	Disconnected
	DDNS Status:	Disabled
	Wifi Status:	Disconnected
	SIP Registered:	Offline
	Camera Type	
	Camera Type:	Aptina, MT9D131 Pixels 1600*1200

## How to Set the Configuration Server

#### **Quick Steps**

1. Once the device is detected using the GSurf\_Pro software, double click the device. Your browser will automatically open and link to the device IP and the web configuration page.

Index	Model	Version	Device Name	IP	HTTP Port	RTSP Port	MAC
1	IPCAMERA 3662HD	1.0.4.43	GXV3662HD	10.10.0.1	80	554	00:0B:82:41:68:4E

2. From the home page, click on "Configuration" at the bottom left. The default username is "admin" and the default password is "admin".



The server http://10.10.0.1 requires a username and password.									
User Name:	admin								
Password:	•••••								
	Cancel Log In								

3. Under Advanced Settings on the left, click "Maintenance".

Basic Settings	L
Advanced Settings	
User Management	
Maintenance	
SMTP	
FTP	
PTZ	

4. Then under Firmware Upgrade and Provisioning, define the Config server path to your PBX. Generally this would be the IP address such as 10.10.0.1, used in our example. Press the "Save" button at the bottom.

Grändstream	GXV3662HD Administration Interface
Home	Restart the device Restart the device.
Basic Settings Advanced Settings	Restart
User Management Maintenance	Reset settings, except IP address, to factory default.
SMTP FTP	Restore       Firmware Upgrade and Provisioning
PTZ Alarm Server	Upgrade via: TFTP \$ Firmware Server Path: 10.10.0.1/grandstream/2
Alarm Event Motion Detection	Config Server Path: 10.10.0.1
Syslog Record	Automatic Upgrade Interval(Minutes): 1080
Live Storage	Automatic Upgrade:

## **How to Restore Factory Default**

#### **Quick Steps**

1. Once the device is detected using the GSurf\_Pro software, double click the device. Your browser will automatically open and link to the device IP and the web configuration page.

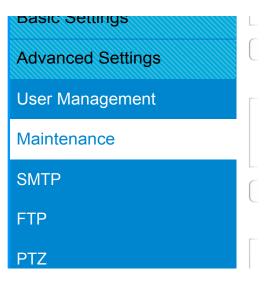
Index	Model	Version	Device Name	IP	HTTP Port	RTSP Port	MAC	
1	IPCAMERA 3662HD	1.0.4.43	GXV3662HD	10.10.0.1	80	554	00:0B:82:41:68:4E	

2. From the home page, click on "Configuration" at the bottom left. The default username is "admin" and the default password is "admin".



The server http://10.10.0.1 requires a username and password.									
User Name:	admin								
Password:	•••••								
	Cancel Log In								

3. Under Advanced Settings on the left, click "Maintenance".



4. Then under Restore the device, press the "Restore" button.

Grandstream	GXV3662HD /	Administration Interface	
Home Basic Settings Advanced Settings User Management	Restart the device         Restart the device.         Restart         Restart         Restart		
Maintenance SMTP FTP PTZ Alarm Server Alarm Event Motion Detection Syslog Record Live Storage	Reset settings, except IP address, to f Restore Firmware Upgrade and Provisioning Upgrade via: Firmware Server Path: Config Server Path: XML Config File Password: Automatic Upgrade Interval(Minutes): Automatic Upgrade:	TFTP         10.10.0.1/grandstream/2         10.10.0.1	] •
	Save		

5. The device is now reset to factory default.



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http://schmoozecom.com