GXV3615, 3615W, 3615WPHD

GRANDSTREAM

Admin Guide



Chapters

- How to Find the IP Address
- How to Find the MAC Address
- How to Set the Configuration Server
- How to Restore Factory Default

How to Find the IP Address

Quick Steps

- 1. With the device connected via Ethernet cable, click on the link below to download and install the free GSurf_Pro software from the Grandstream website. http://www.grandstream.com/products/tools/surveillance/GS_Search.zip
- 2. Click the "Search" button and the detected devices will appear in the Output field.

Index	Model	Version	Device Name	IP	HTTP Port	RTSP Port	MAC	
1	IPCAMERA 3615HD	1.0.4.43	GXV3615HD	10.10.0.1	80	554	00:0B:82:41:68:4E	
		C	Search		Add			
IP Ad	dress Configuration		\smile	Wifi Configura	tion		l	L
		Old IP						
		🔲 Use	e DHCP					
		New IF			Ping			
		Sub ne	et mask					
		Gate v	vay					
		Mo	odify IP					

3. The IP Address for this device will display in the IP column.

How to Find the MAC Address

Quick Steps

1. Once the device is detected using the GSurf_Pro software, double click the device. Your browser will automatically open and link to the device IP and the web configuration page.

Index	Model	Version	Device Name	IP	HTTP Port	RTSP Port	MAC
1	IPCAMERA 3615HD	1.0.4.43	GXV3615HD	10.10.0.1	80	554	00:0B:82:41:68:4E

2. From the home page, click on "Configuration" at the bottom left. The default username is "admin" and the default password is "admin".



The server http://10.10.0.1 requires a username and password.									
User Name:	admin								
Password:	•••••								
	Cancel Log In								

3. Under Basic Settings on the left, click "Status".

Video & Audio	В
Networking	С
Wifi	В
	F
DDNS	S
SIP	
Status	
Advanced Settings	N
	L

4. The MAC Address will display under Network Status.

	System Statistics	
lome	Product Model:	GXV3615HD
asic Settings	Hardware Version:	V0.4B
stem	Part Number:	967000904B
eo & Audio	Bootloader Version:	1.0.0.0
tworking	Core Version:	1.0.4.2
	Base Version:	1.0.4.38
ifi	Firmware Version:	1.0.4.38
NS	System Up Time Since:	3 hours 31 minutes
atus	Network Status	
lvanced Settings	MAC Address:	00:0B:82:41:68:4E
	LAN IP Address:	10.4.0.159
	LAN Subnet Mask:	255.255.255.0
	LAN Default Gateway:	10.4.0.254
	PPPoE IP Address:	0.0.0.0
	PPPoE Status:	Disconnected
	DDNS Status:	Disabled
	Wifi Status:	Disconnected
	SIP Registered:	Offline
	Camera Type	
	Camera Type:	Aptina, MT9D131 Pixels 1600*1200

How to Set the Configuration Server

Quick Steps

1. Once the device is detected using the GSurf_Pro software, double click the device. Your browser will automatically open and link to the device IP and the web configuration page.

Index	Model	Version	Device Name	IP	HTTP Port	RTSP Port	MAC
1	IPCAMERA 3615HD	1.0.4.43	GXV3615HD	10.10.0.1	80	554	00:0B:82:41:68:4E

2. From the home page, click on "Configuration" at the bottom left. The default username is "admin" and the default password is "admin".



The server http://10.10.0.1 requires a username and password.									
User Name:	admin								
Password:	•••••								
	Cancel Log In								

3. Under Advanced Settings on the left, click "Maintenance".

Basic Settings	L
Advanced Settings	
User Management	
Maintenance	
SMTP	
FTP	
PTZ	

4. Then under Firmware Upgrade and Provisioning, define the Config server path to your PBX. Generally this would be the IP address such as 10.10.0.1, used in our example. Press the "Save" button at the bottom.

Grändstream	GXV3615HD Administration Interface
Home Basic Settings Advanced Settings	Restart the device Restart the device. Restart
User Management Maintenance	Restore the device Reset settings, except IP address, to factory default.
SMTP FTP PTZ	Restore Firmware Upgrade and Provisioning
Alarm Server Alarm Event	Upgrade via: TFTP Firmware Server Path: 10.10.0.1/grandstream/2
Motion Detection Syslog	Config Server Path: 10.10.0.1 XML Config File Password: •••••• • Automatic Upgrade Interval(Minutes): 1080
Record Live Storage	Automatic Upgrade:
	Save

How to Restore Factory Default

Quick Steps

1. Once the device is detected using the GSurf_Pro software, double click the device. Your browser will automatically open and link to the device IP and the web configuration page.

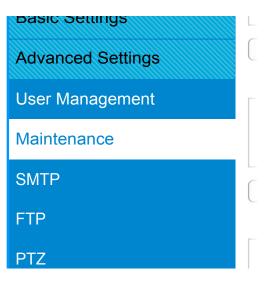
Index	Model	Version	Device Name	IP	HTTP Port	RTSP Port	MAC	
1	IPCAMERA 3615HD	1.0.4.43	GXV3615HD	10.10.0.1	80	554	00:0B:82:41:68:4E	

2. From the home page, click on "Configuration" at the bottom left. The default username is "admin" and the default password is "admin".



The server http://10.10.0.1 requires a username and password.									
User Name:	admin								
Password:	•••••								
	Cancel Log In								

3. Under Advanced Settings on the left, click "Maintenance".



4. Then under Restore the device, press the "Restore" button.

Grandstream	GXV3615HD /	Administration Interface	
Home Basic Settings Advanced Settings	Restart the device Restart the device. Restart		
User Management Maintenance	Restore the device Reset settings, except IP address, to f	actory default.	
SMTP FTP PTZ Alarm Server Alarm Event Motion Detection Syslog Record Live Storage	Restore Firmware Upgrade and Provisioning Upgrade via: Firmware Server Path: Config Server Path: XML Config File Password: Automatic Upgrade Interval(Minutes): Automatic Upgrade:	TFTP 10.10.0.1/grandstream/2 10.10.0.1]] ₽
	Save		

5. The device is now reset to factory default.



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