

# Grandstream GXV

GXV3615, 3615W, 3615WPHD

## Admin Guide



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# Chapters

- ▶ How to Find the IP Address
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- ▶ How to Set the Configuration Server
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## How to Find the IP Address

## Quick Steps

1. With the device connected via Ethernet cable, click on the link below to download and install the free GSurf\_Pro software from the Grandstream website.  
[http://www.grandstream.com/products/tools/surveillance/GS\\_Search.zip](http://www.grandstream.com/products/tools/surveillance/GS_Search.zip)
2. Click the “Search” button and the detected devices will appear in the Output field.

[illegible]

3. The IP Address for this device will display in the IP column.



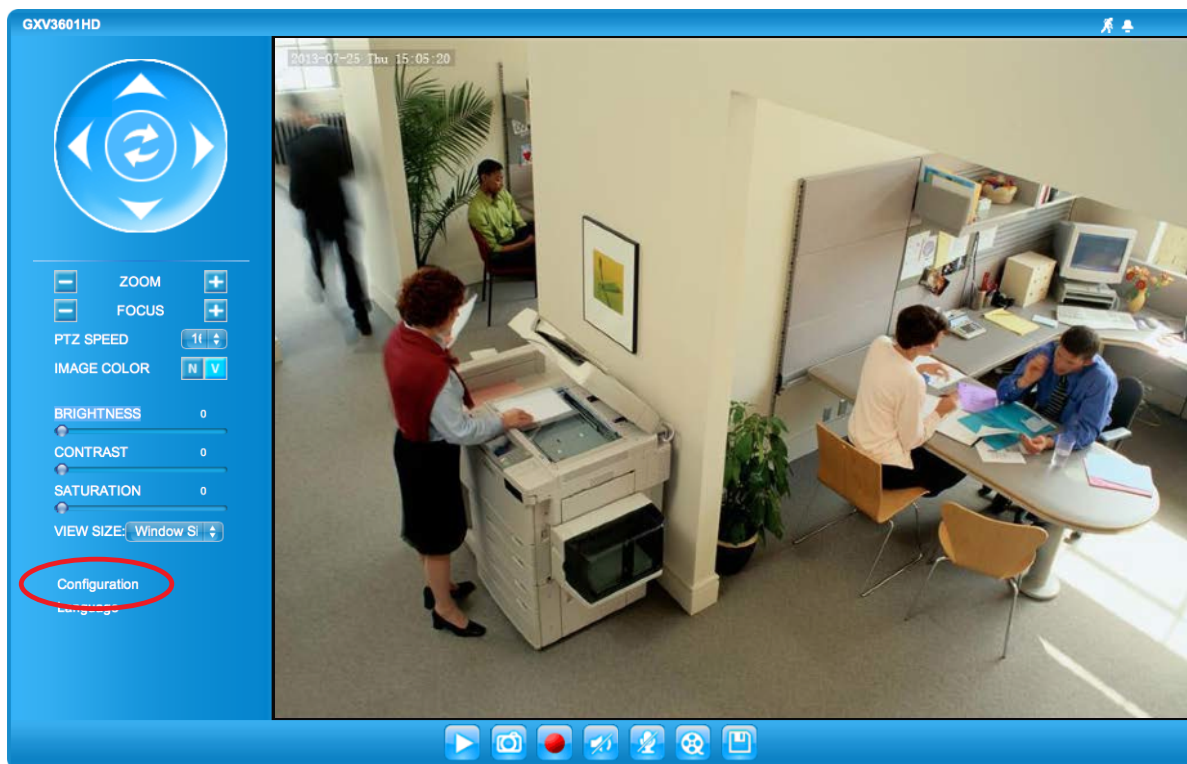
## How to Find the MAC Address

### Quick Steps

1. Once the device is detected using the GSurf\_Pro software, double click the device. Your browser will automatically open and link to the device IP and the web configuration page.

Index	Model	Version	Device Name	IP	HTTP Port	RTSP Port	MAC
1	IPCAMERA 3615HD	1.0.4.43	GXV3615HD	10.10.0.1	80	554	00:0B:82:41:68:4E

2. From the home page, click on “Configuration” at the bottom left. The default username is “admin” and the default password is “admin”.



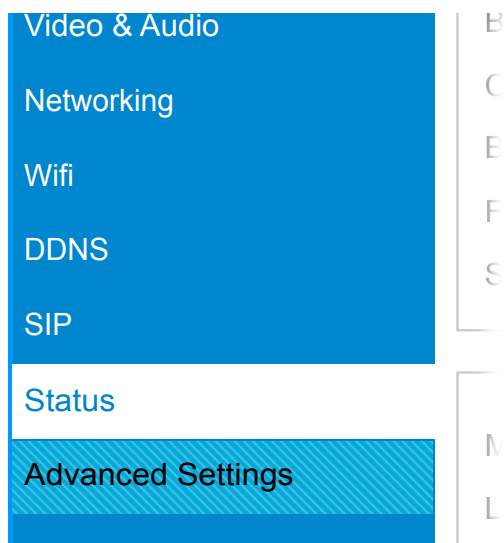
The server <http://10.10.0.1> requires a username and password.

User Name:

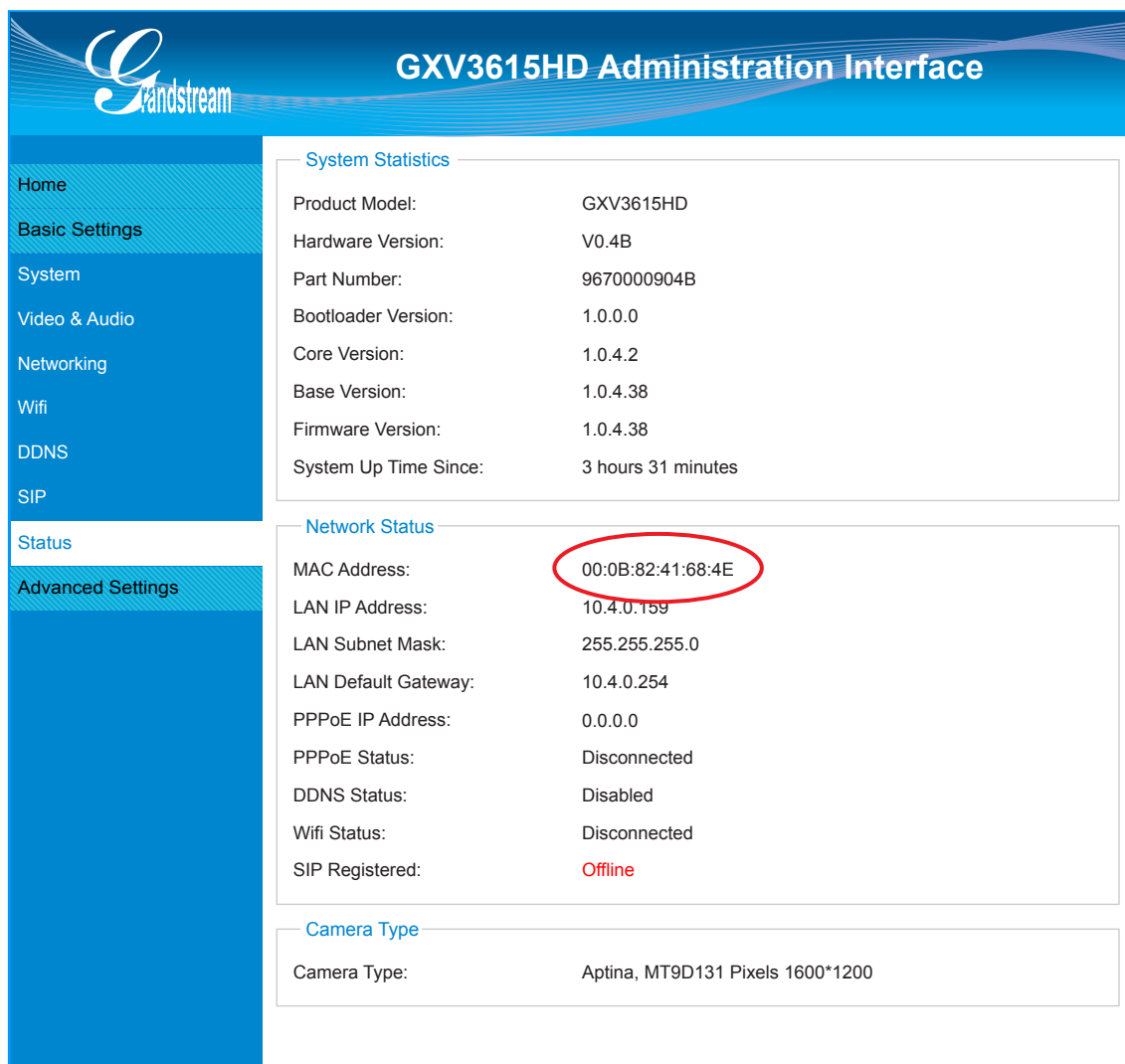
Password:



3. Under Basic Settings on the left, click “Status”.



4. The MAC Address will display under Network Status.





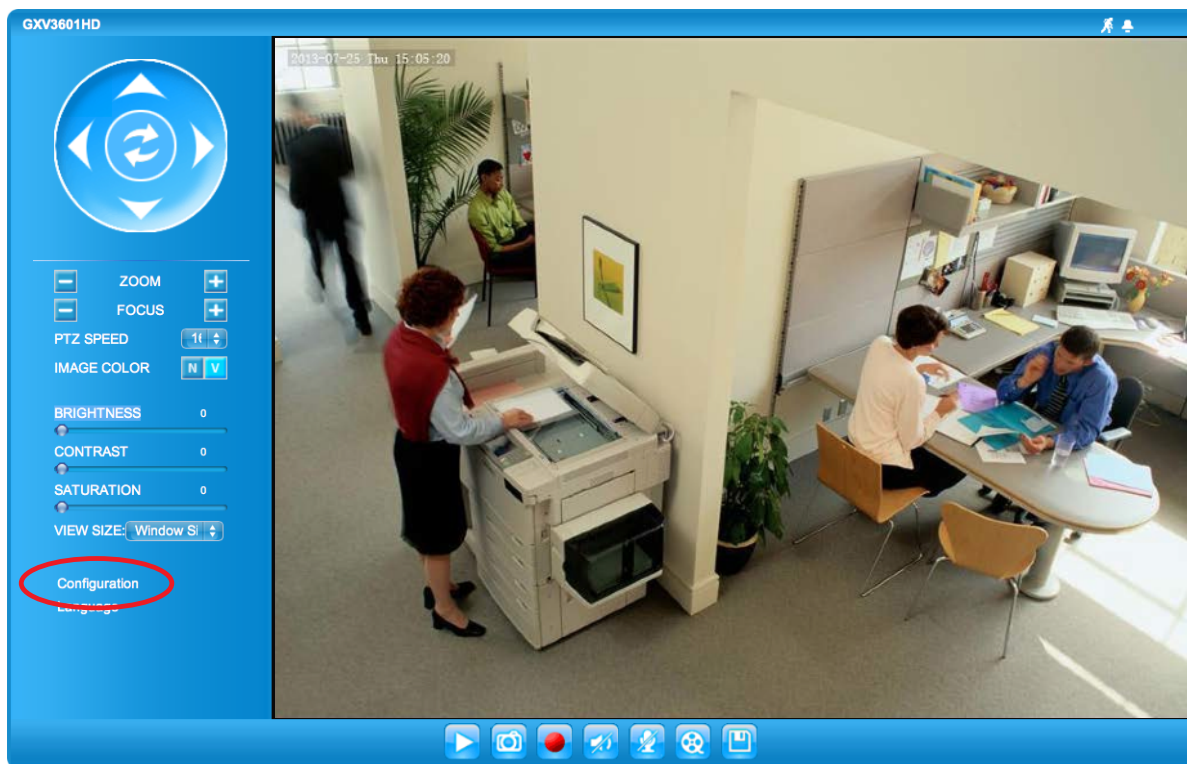
## How to Set the Configuration Server

### Quick Steps

1. Once the device is detected using the GSurf\_Pro software, double click the device. Your browser will automatically open and link to the device IP and the web configuration page.

Index	Model	Version	Device Name	IP	HTTP Port	RTSP Port	MAC
1	IPCAMERA 3615HD	1.0.4.43	GXV3615HD	10.10.0.1	80	554	00:0B:82:41:68:4E

2. From the home page, click on “Configuration” at the bottom left. The default username is “admin” and the default password is “admin”.



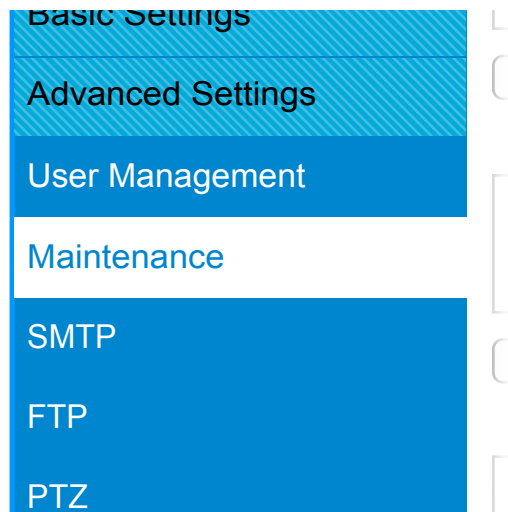
The server <http://10.10.0.1> requires a username and password.

User Name:

Password:



3. Under Advanced Settings on the left, click “Maintenance”.



4. Then under Firmware Upgrade and Provisioning, define the Config server path to your PBX. Generally this would be the IP address such as 10.10.0.1, used in our example. Press the “Save” button at the bottom.

The screenshot shows the 'GXV3615HD Administration Interface' with a sidebar on the left containing the following menu items: Home, Basic Settings, Advanced Settings, User Management, Maintenance (highlighted), SMTP, FTP, PTZ, Alarm Server, Alarm Event, Motion Detection, Syslog, Record, and Live Storage. The main content area has three sections: 'Restart the device' with a 'Restart' button, 'Restore the device' with a 'Restore' button, and 'Firmware Upgrade and Provisioning'. The 'Firmware Upgrade and Provisioning' section contains the following fields: 'Upgrade via:' set to 'TFTP', 'Firmware Server Path:' set to '10.10.0.1/grandstream/2', 'Config Server Path:' set to '10.10.0.1' (circled in red), 'XML Config File Password:' with masked characters and an info icon, 'Automatic Upgrade Interval(Minutes):' set to '1080', and 'Automatic Upgrade:' checked. A 'Save' button is at the bottom of this section.





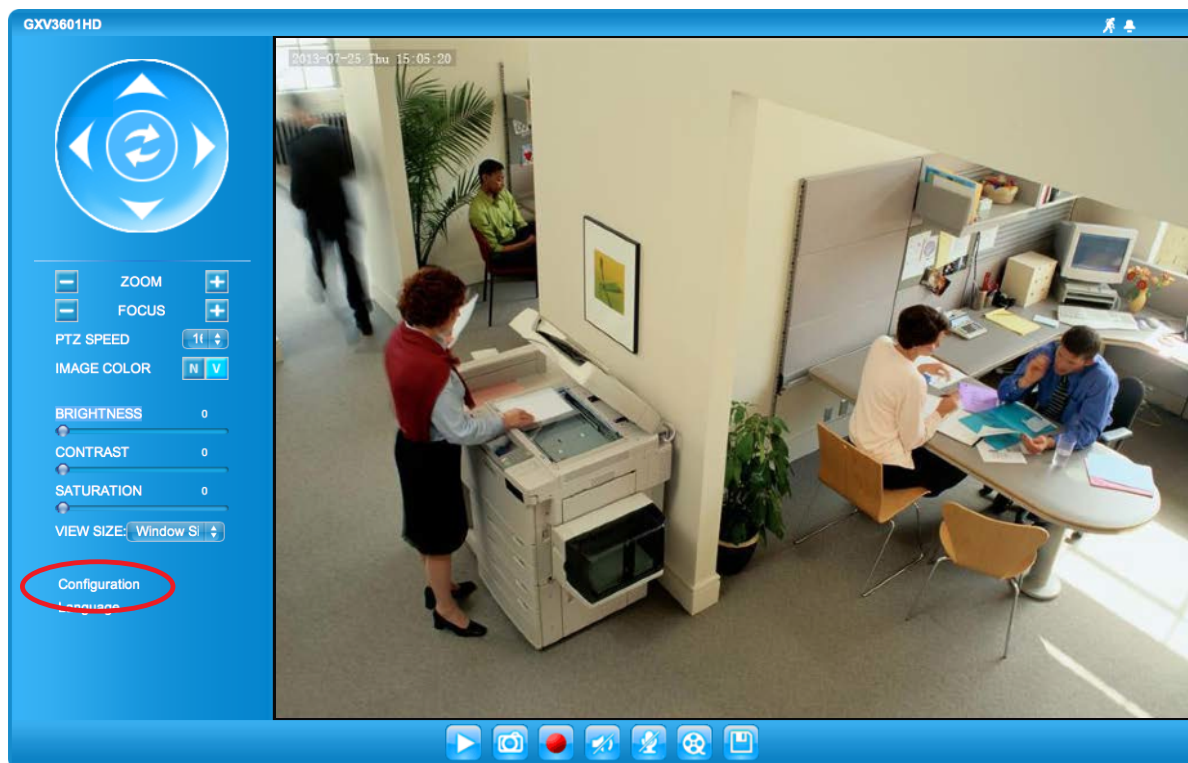
## How to Restore Factory Default

### Quick Steps

1. Once the device is detected using the GSurf\_Pro software, double click the device. Your browser will automatically open and link to the device IP and the web configuration page.

Index	Model	Version	Device Name	IP	HTTP Port	RTSP Port	MAC
1	IPCAMERA 3615HD	1.0.4.43	GXV3615HD	10.10.0.1	80	554	00:0B:82:41:68:4E

2. From the home page, click on “Configuration” at the bottom left. The default username is “admin” and the default password is “admin”.



The server <http://10.10.0.1> requires a username and password.

User Name:

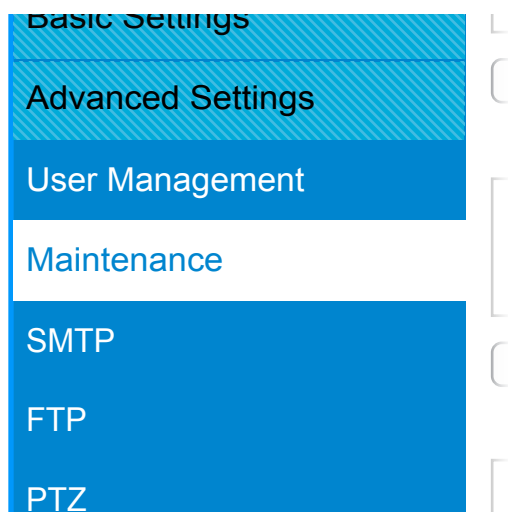
Password:

Cancel

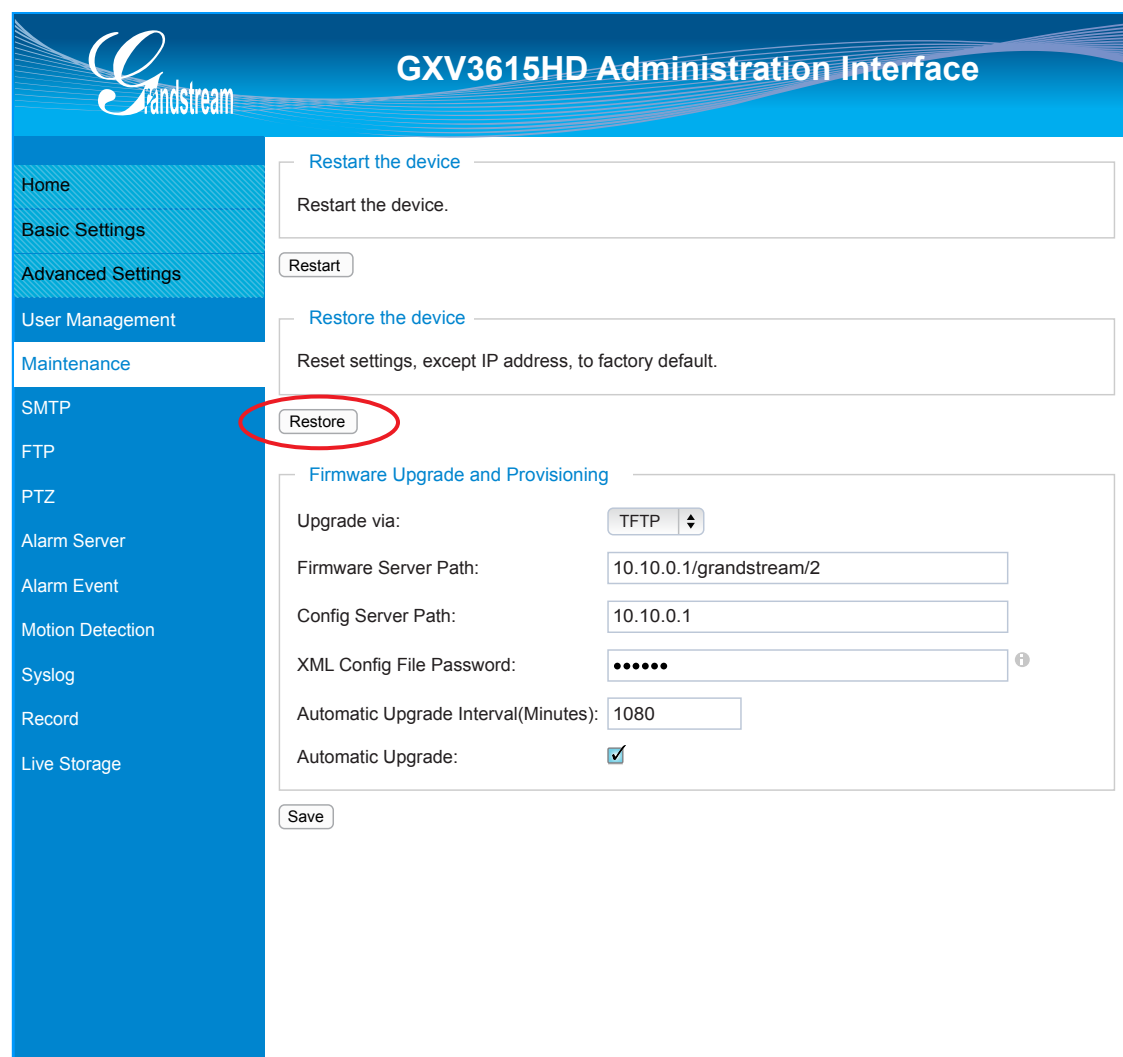
Log In



3. Under Advanced Settings on the left, click “Maintenance”.



4. Then under Restore the device, press the “Restore” button.



5. The device is now reset to factory default.





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