



## **Chapters**

- How to Find the IP Address
- How to Find the MAC Address
- How to Set the Configuration Server
- How to Restore Factory Default

## How to Find the IP Address

#### **Quick Steps**

- 1. With the device connected via Ethernet cable, click on the link below to download and install the free GSurf\_Pro software from the Grandstream website. http://www.grandstream.com/products/tools/surveillance/GS\_Search.zip
- 2. Click the "Search" button and the detected devices will appear in the Output field.

Index	Model	Version	Device Name	IP	HTTP Port	RTSP Port	MAC	
1	IPCAMERA 3601HD	1.0.4.43	GXV3601HD	10.10.0.1	80	554	00:0B:82:41:68:4E	
			$\sim$					
		(	Search	) A	Add			
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Sub net mack								
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		Gate	way	• • •				
		м	odify IP					
			,					

3. The IP Address for this device will display in the IP column.

## How to Find the MAC Address

#### **Quick Steps**

1. Once the device is detected using the GSurf\_Pro software, double click the device. Your browser will automatically open and link to the device IP and the web configuration page.

Index	Model	Version	Device Name	IP	HTTP Port	RTSP Port	MAC
1	IPCAMERA 3601HD	1.0.4.43	GXV3601HD	10.10.0.1	80	554	00:0B:82:41:68:4E

2. From the home page, click on "Configuration" at the bottom left. The default username is "admin" and the default password is "admin".



The server http://10.10.0.1 requires a username and password.									
User Name:	admin								
Password:	•••••								
	Cancel Log In								

3. Under Basic Settings on the left, click "Status".

Video & Audio	В
Networking	С
Wifi	В
	F
DDNS	S
SIP	
Status	
Advanced Settings	N
	L

4. The MAC Address will display under Network Status.

<b>Exandstream</b>	GXV3601	IHD Administration Interface
	- System Statistics	
Home		01/1/2020/11/D
Basic Settings	Product Model:	GXV3601HD
System	Hardware Version:	V0.4B
System	Part Number:	9670000904B
Video & Audio	Bootloader Version:	1.0.0.0
Networking	Core Version:	1.0.4.2
Wifi	Base Version:	1.0.4.38
	Firmware Version:	1.0.4.38
	System Up Time Since:	3 hours 31 minutes
SIP	Notwork Status	
Status	Network Status	
Advanced Settings	MAC Address:	00:0B:82:41:68:4E
	LAN IP Address:	10.4.0.159
	LAN Subnet Mask:	255.255.255.0
	LAN Default Gateway:	10.4.0.254
	PPPoE IP Address:	0.0.0.0
	PPPoE Status:	Disconnected
	DDNS Status:	Disabled
	Wifi Status:	Disconnected
	SIP Registered:	Offline
	Camera Type	
	Camera Type:	Aptina, MT9D131 Pixels 1600*1200

## How to Set the Configuration Server

#### **Quick Steps**

1. Once the device is detected using the GSurf\_Pro software, double click the device. Your browser will automatically open and link to the device IP and the web configuration page.

Index	Model	Version	Device Name	IP	HTTP Port	RTSP Port	MAC	
1	IPCAMERA 3601HD	1.0.4.43	GXV3601HD	10.10.0.1	80	554	00:0B:82:41:68:4E	

2. From the home page, click on "Configuration" at the bottom left. The default username is "admin" and the default password is "admin".



The server http://10.10.0.1 requires a username and password.									
User Name:	admin								
Password:	•••••								
	Cancel Log In								

3. Under Advanced Settings on the left, click "Maintenance".

Basic Settings	L
Advanced Settings	
User Management	
Maintenance	
SMTP	
FTP	
PTZ	

4. Then under Firmware Upgrade and Provisioning, define the Config server path to your PBX. Generally this would be the IP address such as 10.10.0.1, used in our example. Press the "Save" button at the bottom.

Grandstream	GXV3601HD Administration Interface
Home Basic Settings	Restart the device Restart the device.
Advanced Settings User Management Maintenance	Restore the device Reset settings, except IP address, to factory default.
SMTP FTP PTZ	Restore       Firmware Upgrade and Provisioning
Alarm Server Alarm Event	Upgrade via: TFTP ♦ Firmware Server Path: 10.10.0.1/grandstream/2
Motion Detection Syslog Record	XML Config File Password:     ••••••       Automatic Upgrade Interval(Minutes):     1080
Live Storage	Automatic Upgrade:

## **How to Restore Factory Default**

#### **Quick Steps**

1. Once the device is detected using the GSurf\_Pro software, double click the device. Your browser will automatically open and link to the device IP and the web configuration page.

Index	Model	Version	Device Name	IP	HTTP Port	RTSP Port	MAC
1	IPCAMERA 3601HD	1.0.4.43	GXV3601HD	10.10.0.1	80	554	00:0B:82:41:68:4E

2. From the home page, click on "Configuration" at the bottom left. The default username is "admin" and the default password is "admin".



The server http://10.10.0.1 requires a username and password.								
User Name:	admin							
Password:	•••••							
	Cancel Log In							

3. Under Advanced Settings on the left, click "Maintenance".



4. Then under Restore the device, press the "Restore" button.

GXV3601HD	Administration Interface	
Restart the device Restart the device.		
Restart		
Reset settings, except IP address, to f	actory default.	
Restore	1	
Upgrade via:	TFTP \$	,
Firmware Server Path: Config Server Path:	10.10.0.1/grandstream/2 10.10.0.1	]
XML Config File Password:	1080	•
Automatic Upgrade:		
Save		
	Restart the device         Restart the device.         Restart         Restore the device         Restore the device         Restore         Firmware Upgrade and Provisioning         Upgrade via:         Firmware Server Path:         Config Server Path:         XML Config File Password:         Automatic Upgrade Interval(Minutes):         Automatic Upgrade:	Contraction Contraction Interface   Restart the device   Restart the device   Restore the device   Restore the device   Restore the device   Pirmware Upgrade and Provisioning   Upgrade via: TFTP •   Firmware Server Path: 10.10.0.1/grandstream/2   Config Server Path: 10.10.0.1   XML Config File Password: ••••••   Automatic Upgrade Interval(Minutes): 1080   Automatic Upgrade: 🗹

5. The device is now reset to factory default.



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