Cisco IP 303 and 5XX Phones

303, 501, 504, 508, 509 and 525 Admin Guide



How To Find IP Address

Quick Steps

1. On the phone select the Configuration button.



2. Scroll to option number 9, Network and press Select.



3. Scroll down and you will see the IP Address



How To Find The MAC Address

Quick Steps

1. On the phone select the Configuration button.



2. Scroll to option number 9, Network and press Select.



3. Scroll down and you will see the MAC Address



How To Set The Configuration Server

Quick Steps

1. Find the IP Address of the Phone and open a web browser to the IP address of the phone.

2. Login with the phone user password.

The server 10.4 password. The s	.0.168:80 requires a username and server says: spa admin.
User Name:	admin
Password:	•••••
	Cancel Log In

3. Click on the Admin option at the top and login with the admin user

ISCO SPA502G Config	juration Utility					
Voice	all History Perso	nal Directory Attendant Conse	le Status			
Info System	Phone User					
rstem Information	Connection Type:	DHCP		Current IP:	10 10 0 37	
	Host Name:	SEP001889#d982		Domain:		
	Current Netmask:	255,255,255,0		Current Gateway:	10.10.0.254	
	Primary DNS:	199.102.239.4				
	Secondary DNS:	88.147.182.243.88.185.28.100				
hoot History						
Joormalory	Reboot Reason 1:	Provisioning(01/11/2012 09:53:49)		Reboot Reason 2:	Provisioning(12/24/2011 09:27:19)	
	Reboot Reason 3:			Reboot Reason 4:		
	Reboot Reason 5:					
duct Information						
ductimonnation	Product Name:	SPA402G		Serial Number:	CBT133400.IS	
	Software Version:	7.4.90		Hardware Version:	1.0.0(0001)	

4. Click on the Advanced option at the top right corner.

cisco SPA502	G Configuration Uti	ility		Admin Login basic adva	inced
Voice	Call History		Attendant Console Status		
Info	System Phone	User			

5. Click on Provisioning tab at the top

cisco SPA502G Configuration Utility		Admin Login basic advanced
Voice Call History Pars	nal Directory Attendant Console Status	
Info System SIP Provisionin Ext 1	P Regional Phone User Attendant Console	
System Information		Î
Connection Type:	DHOP Curre	t P: 10.10.037
Host Name:	SEP00188976982 Do	tain:
Current Netmask:	200.205.205.0 Current Gate	vay: 10.10.0.254
Primary DNS:	199.102.239.4	
Secondary DNS:	66.147.162.243.68.185.28.100	
Reboot History		
Reboot Reason 1:	Provisioning(01/11/2012 00:53:49) Reboot Reas	In 2: Provisioning(12/24/2011 09:27:19)
Reboot Reason 3:	Rebot Reas	in 4:
Reboot Reason 5:		
Product Information		
Product Name:	SPA002G Serial Nur	ber: CBT133400JS
Software Version:	7.4.0o Hardware Ver	sion: 1.0.0(0001)
	Undo All Changes Submit All Changes	

6. Define the Profile Rule to your PBX. Generally this would be tftp://IPADDRESS/spa\$MA.xml such as tftp://10.10.0.1/spa\$MA.xml in our example and press the Save button at the bottom.

Voice Ca	History Personal Directory Attendant Console Status	
Info System	SIP Provisioning Regional Phone User Allendant Con	sole
Ext 1		
onfiguration Profile Provision Fu	le: ves a Desure fo Peset ves a	
Resvic Random	av: 2 Resurc At (Himm):	
Resync At Random I	ay: 600 Resync Periodic: 86400	
Resync Error Retry D	ay: 3600 Forced Resync Delay: 14400	
Resync From	SP: yes 💌 Resync After Upgrade Attempt: yes 💌	
Resync Trig	rt:	
Resync Trig	2:	
Resync Fails On	NF: yes 💌	
Profile	ule: 10.10.1.1/spaSMA.xml	
Profile R	B:	
Profile R	C:	

How To Factory Default

Quick Steps

1. On the phone select the Configuration button.



2. Next scroll to option 14 Factory Reset and click Select. The phone will now ask you to confirm your selection and then it will reboot.





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