# AudioCodes 320HD AudioCodes 310HD Admin Guide





## **Chapters**

- Reset to Factory Defaults
- How to Find the IP Address and MAC Address
- How to Set the Configuration Server

## **Reset to Factory Defaults**

### **Quick Steps**

1. First press the Menu button.



2. Scroll down to Administrator option and press Select softkey.

	<b>AudioCod</b>	<b>es</b> з20нд	
LINE 1 LINE 2	Menu 3. Speed Dial 4. Settings 5. Status 6. Administration Select	00:05 on Back	LINE 3 LINE 4

3. Enter the phone admin password. Factory Default password is 1234



4. Scroll down to Restore Default and press Select softkey.

	<b>AudioCodes</b>	320HD	
LINE 1	Administration 1. Network Settings 2. SIP Accounts 3. Restore Defaults 4. Restart	00:06	LINE 3 LINE 4
		Back/	

5. Press the Yes softkey to confirm



### How to Find the IP Address and MAC Address

### **Quick Steps**

1. First press the Menu button.



2. The screen on the handset will now display the IP address and MAC address.



3. Scroll down to Network Status and press Select softkey.



4. For the IP Address Scroll down to "IP Address".



5. For the MAC Address Scroll down to "MAC Address".



### How to Set the TFTP Boot Server

### **Quick Steps**

- 1. Find the IP Address of the Phone and open a web browser to the IP address of the phone.
- 2. Login with the phone admin password. Factory default password is 1234.

The server 10.4 password.	.0.168:80 requires a username and
User Name:	admin
Password:	••••
	Cancel Log In

3. Click on the management tab at the top.

Configuration Management Status & Diagnostics
<ul> <li></li></ul>

4. Click on Automatic Update

Configuration Management Status & Diagnostics	
<ul> <li>Automatic Update</li> <li>Automatic Update</li> <li>Automatic Update</li> <li>Manual Update</li> <li>Administration</li> <li>Fire Remote Management</li> </ul>	Firmware Version: Provisioning Method: Firmware URL: Configuration URL: Check Period: Every day at: Random Provisioning Time:

5. Set Provisioning Method from DHCP Option to static.

Firmware Version:		1.4.1_build_32_5
Provisioning Method:	Static URL	
Firmware URL:		
Configuration URL:	tftp://10.10.0.1	
Check Period:	Daily 🛟	
Every day at:	00:00	
Random Provisioning Time:	120 minutes	

6. Define the Configuration URL to your PBX. Generally this would be tftp://IPADDRESS such as tftp://10.10.0.1 in our example.

Firmware Version:		1.4.1_build_32_5
Provisioning Method:	Static URL	
Firmware URL:		
Configuration URL:	tftp://10.10.0.1	
Check Period:	Daily \$	
Every day at:	00:00 \$	
Random Provisioning Time:	120 minutes	

7. Define the Configuration URL to your PBX. Generally this would be tftp://IPADDRESS such as tftp://10.10.0.1 in our example.

Firmware Version:	1.4	.1_build_32_5
Provisioning Method:	Static URL \$	
Firmware URL:		Check Now
Configuration URL:	tftp://10.10.0.1	Check Now
Check Period:	Daily \$	
Every day at:	00:00 \$	
Random Provisioning Time:	120 minutes	

8. Confirm OK when it ask if you want to update the phone with the phone config it found on the configuration server.

The page at 10.4.0.168 says: Configuration file is available. Do you want to update?
Cancel OK



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