

# Quick Reference Guide





Place on your desk next to your phone for quick referencing!

#### Attended Transfer

- 1. While on the call, press Xfer soft key.
- 2. Enter in the # or extension and press dial.
- 3. After connecting call hang up.

#### **Blind Transfer**

- 1. While on the call, press Xfer soft key.
- 2. Enter in the # or extension and press the Xfer soft key.
- 3. Hang up.

#### Hold

- 1. While on the call, press the **C** or **Hold** key.
- 2. Press the blinking L1, L2, L3 or L4 key to continue.
- 3. Or press the soft pickup button

#### **Call Waiting**

- 1. Press the blinking L1, L2, L3 or L4 key.
- 2. You can also press the soft answer key or ignore key.
- 3. To reconnect to a caller, press the blinking "L" key.

#### **Call Lists**

1. Press the callers key

### Redial

Pickup Park Call

1. Press or Redial

#### Do Not Disturb

1. Press the DND key

#### **Ring Volume**

1. Press located at bottom of keypad.

#### **Call Volume**

1. While on the call, press located at the bottom of the keypad.

#### **Speakerphone Operation**

1. Either Press 1/ or Headset button or press the L1, L2, L3 or L4 key.

#### **Conference Calling (Outbound Only)**

- 1. When on a call, press the soft CONF key (this will place the first caller on hold).
- 2. Dial the new number or extension and press dial.
- 3. Then press the soft CONF key to connect all calls.

#### **Call Parking**

Dial Parking Lot #

- 1. Press the park call key
- 2. Phone will play back the parking lot #.
- 3. Dial the parking lot # from any phone to be connected.

#### Voicemail Retrieval

- 1. Press the voicemail key
- 2. Enter your password

## Standard Feature Codes

Feature	Code
<b>Call Forward</b> Call Forward All Activate Call Forward All Deactivate	*72 *73
<b>Call Waiting</b> Call Waiting - Activate Call Waiting - Deactivate	*70 *71
<b>Paging and Intercom</b> Intercom Prefix User Intercom Allow User Intercom Disallow	*80 *54 *55
<b>Voicemail</b> Dial Voice Mail My Voicemail	*98 *97
MISC. Record Call Send Caller to Voicemail Call Pickup Park Call	*1 * Plus Ext. ** Plus Ext. Ringing Transfer to ext. 70

Feature	Code
<b>DND</b> DND Activate DND Deactivate	*78 *79
<b>Speed Dial</b> Speed Dial Prefix Set User Speed Dial	*0 *75