



P O M P S TM

PEACE OF MIND PACKAGES

Congratulations, you have just made a great decision to propel your business communications into the future with the purchase of the PBXactTM phone system. But in the back of your mind you may be thinking "It feels like I just did this 10 years ago". Believe us, you are not alone. That is why PBXactTM has been built from the ground up with future proof capabilities. This means your business can have the latest communications technologies without making a large investment every 5, 10 or 15 years. We designed these annual packages to give you the ultimate Peace of Mind you deserve.

Peace of Mind occurs when your PBXactTM system is upgraded on a regular basis with all the new features, bug fixes and security fixes that we continually develop. There will be no more wondering if you purchased the system at the right time or wondering if the features your business needs a year from now will be available. In fact, we believe very deeply in having a long-term relationship with you and are continuously developing future product roadmaps that take your suggestions into consideration.

The flexible design concept of our POMPs packages allows you to purchase the base POMPs and then add on individual items that you feel are important to your organization. The base POMPs include nightly backups of your phone system which will allow us to restore your PBX in the event of a disaster such as theft or fire.

All packages are for a 12 month period and must be renewed every 12 months to keep receiving the benefits.

Purchasing your POMPs package is as simple as buying the base package as outlined below and then adding on any individual "Add On POMPs Features" that suit your needs. Please see the POMPs Terms of Service for a full explanation and any limitations of coverage at <http://schmoozecom.com/legal.php>

Base POMPSTM Features

Feature Upgrades (released about 3-4 times a year)

Nightly Remote Backups of all related information to rebuild your complete phone system in the event of a disaster.

Provide up to 2 hours of support time for help on your PBXact system.

Add On POMPSTM Features

Level 1-Schmooze Communications will provide up to 10 hours of support time for help on your PBXact system.

Level 2-Schmooze Communications will provide up to 25 hours of support time for help on your PBXact system.

Level 3-Schmooze Communications will provide up to 50 hours of support time for help on your PBXact system.

24/7 system outage emergency support