



Up and Running POMP

If you're looking to get a phone system set up quickly with the best practices laid out by the Schmooze Engineering Staff, then look no further. The FreePBX/PBXact "Up and Running Peace of Mind Plan" has you covered in five easy steps!

Step 1: Obtain FreePBX or PBXact

Option 1: Purchase a FreePBX or PBXact certified appliance, FreePBX or PBXact will come pre-installed and ready to start configuring.

Option 2: Purchase hosting from a certified FreePBX hosting partner, FreePBX is installed and ready to provision in a matter of minutes.

Option 3: Install FreePBX on your own hardware and follow the "Getting Started Wiki" to install a base of the FreePBX Distro. You can also consider purchasing licenses for PBXact or PBXact SaaS.

Step 2: Choose Your Telephony Options

Preferred Option: Set up VoIP service with SIPStation.com. Service from SIPStation.com will provide you the tightest integration with the FreePBX platform and world class features to keep your business connected.

- If using traditional analog or digital connections, you can purchase Digium or Sangoma PSTN cards, which will be pre-installed if purchased with a FreePBX appliance from Schmooze. They can also be configured by our staff if you are providing your own hardware. Contact the Schmooze Sales Department if you need assistance choosing PSTN Cards.
- Purchase a supported Digium, Sangoma or Obihai business class gateway if you are looking to utilize your existing analog or digital (T1, PRI, BRI) connections with one of our certified FreePBX hosting partners, or as an option for use with your own hardware. Certified gateways are available in the Schmooze Portal.

Up and Running Setup Includes:

- Telephony Configuration of 1 SIP Trunk, 1 Analog Digital Card or 1 Gateway.
- Up to 20 Extensions
- Up to 20 Inbound Routes (DID/Phone Number Destination Routing)
- Up to 4 Outbound Routes (Example: Emergency, Long Distance, International and Local)
- 1 Call Flow Control
- 1 Time Condition/Time Group
- 2 IVRs with a Maximum of 5 Destinations Each

Step 3: Acquire Endpoints

- Choose from any tested, supported and certified FreePBX Endpoints, many of which are available directly in the Schmooze Portal. Purchasing hardware direct from the FreePBX project helps fund ongoing development, and we thank you for considering us for your hardware purchases.
- If you will be utilizing softphones, we recommend Bria Cloud Services for mobiles, tablets and desktops. The Bria clients are tightly integrated with FreePBX, and for just a few dollars per month will provide both system administrators and end users the best mobile experience (trust us, no one wants to manually enter a 32 digit extension password on a smartphone.)

Step 4: Purchase Required Licensing and the Up and Running POMP

- Purchase SysAdmin Pro and End Point Manager for your PBX. All FreePBX hosting and PBXact customers already come licensed for these modules while others will need to purchase licenses from the Schmooze Portal.

Step 5: Engage the Schmooze Professional Support Team

- Open an "Up and Running" support ticket in the Schmooze Support Portal.
- Your assigned support engineer will send you a simple site survey form and schedule a setup consultation call to review the site survey prior to implementation of the system.

